



Impact Report 2010

Results that matter...

4,454 families were served through our **FEED** Client Choice Food Pantry program. This represents **14,038 individuals including 6,284 children.**

Over **252,600 meals** shared to help alleviate the problem of hunger in our community.

More than **160 tons of food and supplies** were distributed to people in need.

Volunteers contributed more than **8,588 service hours** helping people within our community.

938 families were provided with essential financial assistance. This direct support helped with items such as rent, utilities, food and fuel vouchers, auto repairs, uniforms and education materials.

56 clients found employment through our **STOP** (Steps To Overcome Poverty) jobs assistance program.

49 clients who secured employment **remain employed** today. This reflects an **88% retention rate** for the last 12 months.

\$11.20 was the average hourly wage earned by clients in their new jobs. This amounts to more than **\$1.1M** in first year earnings by clients completing the **STOP** program.

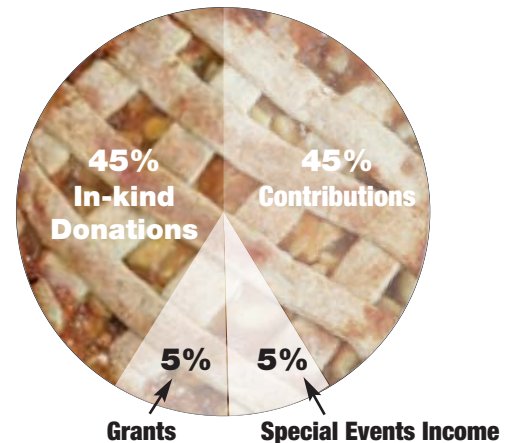
14 client families were helped with benefit eligibility referrals through our **Benefit Bank** program.

33 people received emergency transient assistance through WARM's **HELP** program.

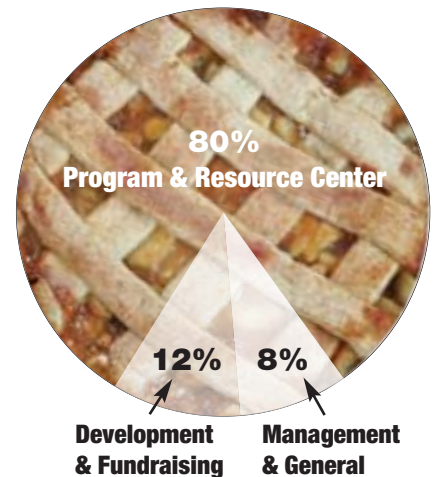
Spiritual support, prayer and encouragement were offered to all clients served.

Recipient of **OANO Nonprofit Excellence** Award for **STOP** jobs assistance program.

Revenue Summary: \$896,192



Expense Summary: \$863,109



2010 Year End Net Assets: \$564,488

Programs and Services

STOP – Steps to Overcome Poverty: STOP is a unique self-sufficiency program that “helps people help themselves.” Highlights of the program include: Limited Financial Assistance, Individual Goal and Employability Plans, Budget Training, One-on-One Employment Coaching, Workshops for Resume Writing and Interviewing Skills.

Benefit Bank – Resource Referral: The Benefit Bank is a web-based program designed to connect low-income families with federal, state and local public assistance.

HOPE – For Elderly and Disabled Clients: This program empowers clients to maximize limited resources by providing assistance with budgets and personal goals while meeting nutritional needs.

FEED – Food Pantry: Our Client Choice program provides a 6-day supply of food to eligible clients. Individuals may visit the pantry twice a month for nutritional assistance.

HELP – Transient Assistance: A collaborative effort with the Westerville Chaplain Corp. and the Westerville Police Department. This program serves individuals passing through Westerville in need of emergency assistance.



Providing a Hand Up, not a Hand Out.

WARM
Westerville Area Resource Ministry



Bob Baroni

Marketing Mgr,
Key Impact Sales & Systems, Inc.

Vaughn Bell

Pastor,
Triumphant Church of God

Greg Bondurant (Chairperson)

Preaching Minister,
Westerville Christian Church

Steve Brown

Owner, Payne & Brown
Insurance Agency, Inc.

Jeff Cholley

Vice President,
US Bank Equipment Finance

Scott Ebbrecht, Ph.D.

Principal, Central College &
Longfellow Magnet Schools

Jean Halpin

Director of Operations,
OhioHealth-Westerville

Felicia Harper

Retired Educator

Kathy Krendl, Ph.D.

President, Otterbein University

Danette LaFollette

Director Human Resources,
Cheryl & Co.

Don LaFollette

Interim CNO, VP of Patient Care
Services, Mt. Carmel St. Ann's

Thomas Lah

Executive Director, Technology
Services Industry Association

Scott Marier

Executive Director, WARM

Our Mission

The work of WARM provides compassionate, short-term assistance, educational services, and spiritual support in order to encourage individuals to achieve a God-reliant, self-sufficient life while restoring dignity and hope.

Our Values

- We recognize God through our work.
- We believe in the dignity of each individual.
- We work to help people become self-sufficient.
- We strive to be exemplary stewards of resources with a vision for the future.
- We exist to serve our community.

A message from the Executive Director

We often define the word strength with words such as force, power, might, and potency. We think of images of Atlas type muscles ready to exact brute force and toughness. Although that may be the case in its truest form, there is a quiet strength that comes from consistently going about doing good, because it is the right thing to do.

This quiet immovable strength is recounted time and time again among the people of Westerville. There are the teachers who take time to hear what their student isn't saying, understanding the signs of hunger and distress, and put compassion into action; Rotary members who think and behave in such a manner that 'service above self' is not just a great slogan, but a privileged way of life. There are the firefighters and police officers who show up daily to make a difference. They each have counted the cost and rely on an inner strength to serve and protect. The clergy and lay people who know that in order to make our world a better place in which to live, they must invest in something greater than themselves. Commerce and community come together on a daily basis displaying strength in commonality while celebrating diversity.

Strength of character, strength of purpose and strength of unity, these are the qualities that make a community great. WARM has been a beneficiary of these attributes of the Westerville community for nearly 40 years.

We at WARM are poised to stand steady with our clients and shoulder to shoulder with our supporters as we meet whatever challenges and blessings that come our way. We recognize that the challenges of a continued recession often become a celebration of blessings as the Westerville Area Community consistently embraces the work of Westerville Area Resource Ministry.

Thank you for your commitment to stand strong with us as we lead the charge against poverty and hunger. Thank you for the fortress of strength surrounding us, as hand in hand we choose to lift our neighbors around us. Together we offer dignity and hope, with a hand up.

Strengthen

Community Impact Report 2010